



## VACANCY

REFERENCE NR	:	VAC01142; 1143
JOB TITLE	:	Senior Specialist: Server Administrator X2
JOB LEVEL	:	D1
SALARY	:	R 531 759 – R 797 639
REPORT TO	:	Consultant: EUC Server Support
DIVISION	:	SM: EUC National
DEPT	:	End user Computing
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

### Purpose of the job

To manage and maintain the core server management infrastructure, resolve high/medium incidents logged, upgrade the server hardware/software monitor server availability in the client's enterprise or LAN environment to ensure good service delivery.

### Key Responsibility Areas

Implementation of all services and solutions relating to the Core server infrastructure and Directory services. Design procedures and standards for Directory integrated systems, Servers and related services and monitor implementation thereof. Management/ ownership /resolution of high medium operational incidents. Implementation of Server and Services Toolsets & Dashboards. Monitor availability of the server. Publish/distribute server software/hardware upgrade.

### Qualifications and Experience

**Required Qualification:** 3-year National Diploma / Degree in IT or Computer Science, IT related fields (NQF level 6) Plus MCSE/MCITP certified.

**Experience:** 5 - 6 years' experience as a Specialist: Server Administrator in the provisioning, support and maintenance and support of all Server related Infrastructure such as Enterprise Directory Services, virtualization and server infrastructure technology stack. Experience in working within the ITIL Framework for Incident, Problem, Change, or Service Experience in the design, planning, implementation of an Enterprise Server solution and services.

**Added Advantage:** Email support; Virtualisation; and Migration to cloud.

### Technical Competencies Description

Knowledge of: Organizational Awareness: IT and Government Industry. IT Products and Services. An in-depth knowledge of: Server Operational Management. System performance. Server Performance. Management/Support service offerings. Stakeholder management. knowledge of TCP/IP, DNS, 802.1x, and DHCP protocols; knowledge of Windows and Linux Servers, Server Operations, Server applications, etc.; knowledge of both physical and virtualized servers, especially Hyper-V. A solid understanding of: Hardware and software support for client system/solutions,

Server & Storage related technologies & related management toolsets and solutions Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications ICT Operational Trends Network Operating Systems. Project Management. NOS/Active Directory/Virtualization. Quality assurance standards. DNS, E-Mail, software deployment, Patch management, Core Stack builds VPN technologies and concepts. Disaster Recovery. Virtualization technologies and concepts. Computer and network security principles Operating System Stack builds (OS Imaging). Service Level Management. Skills: Application Development; Application Maintenance and Support; Architecture; Database Administration; Database Management; Information Security and Application Protection; IT Project Management; IT Service Management; Network/Infrastructure Management; Product & Service Lifecycle Management; and IT Risk Management. Leadership Competencies: Customer Experience; Collaboration; Communicating and Influencing; Outcomes driven; Innovation; Planning and Organising; Creative Problem Solving; Managing People and Driving Performance; and Responding to Change and Pressure. Interpersonal/behavioural competencies: Attention to Detail; Analytical thinking; Continuous Learning; Disciplined; Resilience; and Stress Management.

### How to apply

1. To apply please log onto the e-Government Portal: [www.eservices.gov.za](http://www.eservices.gov.za) and follow the following process;
2. Register using your ID and personal information;
3. Use received one-time pin to complete the registration;
4. Log in using your username and password;
5. Select Recruitment Jobs;
6. Select Recruitment Citizen to browse and apply for jobs;
7. Once logged in, click the Online Help tab for support if needed.

For queries/support contact the following people: [Prudence.masola@sita.co.za](mailto:Prudence.masola@sita.co.za), [Masoko.Rallele@sita.co.za](mailto:Masoko.Rallele@sita.co.za) and [Zanele.sompini@sita.co.za](mailto:Zanele.sompini@sita.co.za)

**CV`s sent to the above email addresses will not be considered.**

**Closing Date: 07 December 2021**

### Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be accepted
- CV`s sent to incorrect email address will not be considered